

Telehealth Triage Direct to Consumer

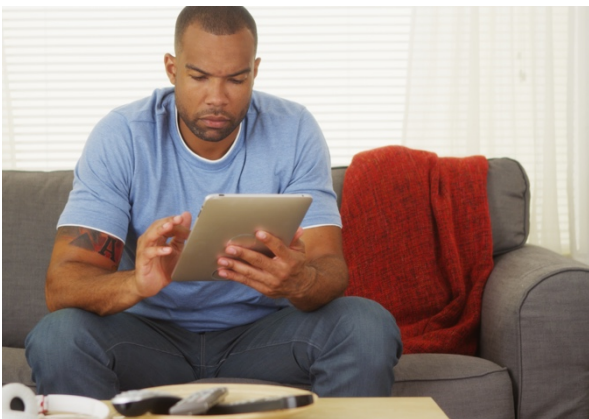
Screen and triage patients for infectious diseases, like COVID-19

COVID-19 Initial screening documentation with on-demand, virtual waiting room and live video

Ideal for both existing and new patients

Healthcare organizations, primary care, and specialty care networks

- Immediate deployment using clinicians' and patients' existing devices
- Leverage your existing call center for in-bound patient calls
- Click-to-join simplicity – nothing to install
- Highly scalable with cost effective, per provider pricing
- Secure, HIPAA-compliant



Patients

- Immediate access to provider from home
- Patient uses own device (iOS/Android mobile, Windows/Mac)
- Easy to use – one-click access
- No software installation needed

Telehealth Triage

Step-by-step

Step 1	Patient phones the Provider call center
Step 2	Provider call center: <ul style="list-style-type: none">A. Searches for patient record<ul style="list-style-type: none">• If new, creates a new patient record• If existing, confirms demographicsB. Creates telehealth encounter/appointment
Step 3	Software sends email or text to patient with portal link
Step 4	Patient: <ul style="list-style-type: none">A. Clicks on portal linkB. Quickly answers triage questionsC. Submits answers and enters virtual waiting room
Step 5	Clinician / Case Manager <ul style="list-style-type: none">A. Logs into ViTel Net applicationB. Initiates video consult to begin consultationC. Documents encounter within the portalD. Summary note auto-generated upon completion with ability to send to EHR